



## NTHRYS BIOTECH LABS Refunds and Cancellations

### Refund and Cancellations

#### **NTHRYS Products Purchases**

We kindly inform our esteemed clientele that, given the unique characteristics and bespoke nature of our offerings, we are unable to accommodate requests for refunds once a purchase has been finalized. We appreciate your understanding and thank you for your patronage.

#### **Registration Fee Refund and Cancellations**

Clients have the option to request a refund of their registration fee before receiving any formal confirmation documentation for our services. It is important to note that once the Registration Confirmation Document is issued, cancellation becomes impossible. This document serves as a crucial tool for procuring permissions from universities and colleges and obtaining visas for foreign nationals. Refunds can be processed within a period of 7 working days.

#### **Research Outsourcing Fee Refund and Cancellations**

Clients can GET their Research Outsourcing fee refund before 24 hours from the payment of the fee. Considerable allocation of resources will commence after 24 hours from the time of payment. Clients who are paying their fee in installments will NOT get their installment fee refunds as service commences after the first installment payment itself. Refunds can be processed within a period of 7 working days.

#### **Other Services Fee Refund and Cancellations**

Clients can GET their other types of fee refund before 24 hours from the payment of the fee. Refunds can be processed within a period of 7 working days.

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*Issued by:*

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